



The [Auditory Outreach](#) program, in collaboration with schools/ districts, local audiology clinics, and provincial centres, provides assistive listening devices and support for students with peripheral hearing loss including:

Equipment Loans & Support:

- Assistive listening device [loans](#).
- Written information including [EasySheets](#) and user guides.
- Website Resources including [instructional videos](#) and [presentations](#).
- [Accessory Replacements](#) – No charge replenishment of many accessory items. e.g. wax filters, belt clips, mic clips, audio shoes, etc.
- [Technical Support](#) – Troubleshooting by phone, email, and Skype.
- [Technical Service](#) – Equipment repairs and replacements.
- Equipment Outreach – For cases where equipment issues have not been resolved through usual processes.

CI Student Services:

In addition to equipment loans and services as outlined above, we offer audiology, speech language pathology, and hearing resource teacher expertise and outreach in support of the development of local capacity, through consultation with school staff and parents, assistance with assessments, and assistance with the establishment of goals for individual education plans. [CI Outreach Request](#)

Our team is working to bring in newer equipment in as quickly as possible, in a sustainable and equitable way. Please address requests or [policy](#) questions to program manager [Melanie Gosselin](#).

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